

- (f) What are the basic methods of wage payment? Briefly explain their merits and demerits.
- (g) Evaluate the significance of performance appraisal in hotel industry. How would you make it more efficient?
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Printed Pages : 4



NBHM606

(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID : 174612

Roll No.

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BHMCT
(SEM. VI) THEORY EXAM. 2014-15
HUMAN RESOURCE MANAGEMENT

Time : 3 Hours]

[Total Marks : 100

Note : Attempt the questions from each section as indicated.

SECTION - A

Q1. Attempt all questions : 2x10=20

(a) Define the following terms :

(i) Selection

(ii) Human Resource Management

- (iii) Job Analysis
- (iv) Suspension
- (v) Resignation
- (vi) Demotion
- (vii) Reinforcement
- (viii) Development
- (ix) Retirement
- (x) Job specification

SECTION - B

Q2. Attempt any *five* questions of the following : 6x5=30

- (a) Explain the qualities and the role of personnel manager.
- (b) Define transfer and the various types of transfer.
- (c) Briefly discuss the performance appraisal process.
- (d) Define executive development. Also explain the principles of executive development.

- (e) Discuss the factors influencing the wage structure.
- (f) Distinguish between performance appraisal and potential appraisal.

SECTION - C

Q3. Attempt any *five* questions of the following : 10x5=50

- (a) Define human resource planning. Mention the advantages and limitations of the human resource planning.
- (b) Mention the importance of training and also write how training program should be designed for a five star hotel.
- (c) What are the various sources of recruitment? How can an organization evaluate the worth of these sources?
- (d) Define job evaluation. Explain the various methods of job evaluation in detail.
- (e) What is promotion? Explain the relative merits and demerits of seniority. Evaluate merit as the basis of promoting employees.