B. H. M. C. T.
(SEM. II) EXAMINATION, 2006-07
HOTEL HOUSE KEEPING – II

Time : 2 Hours] [Total Marks : 50

Note : Attempt all questions. All questions carry equal marks.

1. Name the different types of cleaning carried out in a hotel. 10

OR

1. How is daily cleaning carried out in public areas? 10

2. Distinguish between hard and soft floor finishes. 10

OR

2. What are the different types of wall finishes used in public areas? 10

3. What are Duty Roasters? Why are they important? 10

OR

3. Write short notes on:
   (a) Central Desk Activity 10
   (b) Staff allocation.

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4. Explain with the help of format:
   (a) Maintenance register
   (b) Occupancy report
   (c) Special cleaning register

OR

4. What is check list and what is its importance?

5. Explain about the cleaning process of different woods used in a hotel.

OR

5. Write the composition care and cleaning of metals.