BHMCT
(SEM. VI) EXAMINATION. 2006-07
HOTEL HOUSE KEEPING-V

Time : 2 Hours] [Total Marks : 50

Note : Attempt any two parts of the following :

1. Attempt any two parts of the following: 7x2 = 14
   (a) What do you mean by :
      (i) Specification
      (ii) Work Schedule
      (iii) Duty Rotas.
   (b) What do you mean by purchasing cycle?
      Discuss.
   (c) What is work analysis? How can simple
      questions uncover serious problems?

2. Attempt any two parts of the following :- 6x2 = 12
   (a) What is store room control? Explain par stock?
   (b) What is inventory control? Why is stock taking
      important?
   (c) What is refurbishing? Why is it important and
      how often should refurbishing be done?
3. Attempt any three parts of the following: \(4 \times 3 = 12\)
   (a) Discuss different housekeeping jobs that can be given in contract.
   (b) What is the difference between contractual housekeeping and in-house cleaning?
   (c) 'Contract cleaning has many advantages.' Comment and discuss its advantages and disadvantages.

4. Attempt any two parts of the following: \(6 \times 2 = 12\)
   (a) What is crisis management? How should things be managed during facility breakdown?
   (b) What care has to be taken by the hotel during VVIP visits? Discuss.
   (c) Write short notes on:
      (i) Security aspects
      (ii) Loss prevention.